

## USEFUL INFORMATION

|                           |                     |
|---------------------------|---------------------|
| Wirral Carers Helpline    | 0151 670 0777       |
| Wirral Hospitals          | 0151 678 5111       |
| Integrated Gateway        | 0151 514 2222 Ext 3 |
| Merseyside Police         | 0151 709 6010       |
| Out of Hours GP Service   | 111                 |
| Barnardo's Wirral Service | 0151 678 7790       |
| Carers Direct             | 0300 123 1053       |

Wired Carers Support Team  
Resource Centre  
5 St John Street  
Birkenhead  
CH41 6HY



# Are You a Carer?

Does someone depend on you?  
Have you planned for an emergency?  
What would happen to the person you care for if you were unavailable?



The  
**Wirral Carers Emergency  
Contact Service**  
is here to give you peace of mind



Are you caring for someone and wondered what would happen if you had a fall or were taken suddenly ill while you were out or away from the person you care for?

The person you care for may have a disability, an addiction, or problems with their mental health. They may be elderly and frail or a child with additional needs.

The **Wirral Carers Emergency Contact Service** is for anyone who has caring responsibilities and has someone who depends on them for care and support.

### **Planning for an Emergency**

It is important that you have a contingency plan in place should you find yourself unable to care for your relative, partner or friend who relies on you

#### **Examples of an emergency:**

- **You are late or unable to get home**
- **You have an accident**
- **You suddenly become ill**
- **Because of another crisis, you are needed elsewhere**

You will need to carry the **Keyfob** with you at all times. In the event of you being involved in an emergency someone can contact the people you have identified on the card to take over your caring role.

To access your **Wirral Carers Emergency Contact Service** you will need to complete a simple registration form. You should identify 2 or 3 people who could be contacted in the event of an emergency. They will need to agree to be identified as a carer replacement and know what sort of help they will be required to provide.

Once you return your application form, the Carers Team at Wired will send out your **Keyfob**.

This service is **free** to any Carer who is caring for someone living in Wirral

For further information please ring;

**Wired Carers Team: 0151 670 0777**

**Monday – Friday 9.00am – 16.30pm**

**Email: [cws@wired.me.uk](mailto:cws@wired.me.uk)**

**Web: [www.wirralcarers.co.uk](http://www.wirralcarers.co.uk)**